HAFB COVID-19 FAQs

Base Posture/Access - Updated 07 July 2020

The Local Area for Holloman AFB is defined as a 375 mile radius of the HAFB Visitor Center, and Sq/CC approval is required for all travel outside of the state of New Mexico.

Due to the serious concern over the number of cases of COVID-19 in areas outside of the state of New Mexico, additional screening will occur for individuals who live in or have visited those areas in the past 14 days, before being allowed to enter HAFB. Members are permitted to visit Las Cruces within the health guidelines. Listed below are some FAQs on this subject.

Q1: Who is being permitted on base?

A1: For those who have not traveled outside 375 miles, within the state of New Mexico, in the preceding 14 days, the following are permitted:

- All active duty, guard, reserve and their dependents
- All DOD ID cardholders, including retirees, will be permitted on base
- Civilian employees and contractors deemed necessary to the mission
- Any DOD ID card holder seeking medical attention through the 49th Medical Group
- Residents of Holloman AFB, regardless of status
- Non-DOD ID visitors who have been granted a visitor's pass

For those who have traveled outside 375 miles, or outside the state of New Mexico from Holloman in last 14 days, the following are permitted:

- Active duty, guard, reserve, GS civilians, NAF employees and contractors who live in El Paso require unit commander approval to continue accessing Holloman
- DOD ID card holders seeking medical attention through the 49th Medical Group
- Residents of Holloman AFB, regardless of status

Holloman residents and those seeking medical attention still require Public Health screening, but will not be denied base access despite traveling outside 375 miles from Holloman or the state of New Mexico.

Q2: How can out-of-state visitors be granted base access?

A2: Visitors traveling from outside of the state must provide an itinerary signed by the sponsor's Sq/CC or receive public health screening/approval prior to receiving a visitor's pass. This is not the trusted traveler program, which is suspended until further notice. Visitors who do not live outside of the local area (within the state of NM) will need to go to the visitor's center with their sponsor to receive a pass. Per a NM Emergency Public Health Order, a mandatory 14-day quarantine for all out-of-state travelers into New Mexico is required.

Q3: I normally get my medical care/prescriptions on base at the Holloman Clinic. Am I allowed on base?

A3: Yes. Anyone who uses the 49th Medical Group for their medical care will still be permitted access. If you have tested positive or believe you had direct contact with someone who tested positive for COVID-19, call Public Health at (575) 572-4887, before coming to base. If at all possible, call public health 1-2

days prior to needing a clearance memo for base access to expedite your ability to get through the gate.

Q4: Is the gate closed or base on lockdown?

A4: No. The Main and West Gates are open and screening members attempting to access the base, described above in Q1. These gate statuses are subject to change as we continue to adapt to the COVID- 19 situation. The La Luz gate is open Monday through Friday from 6 to 8:30 a.m. (inbound/outbound traffic) and 3:30 to 5:30 p.m. (outbound traffic only).

Q5: My family and I live in El Paso. Since I am considered mission required, I still need to get on base to work. How does the current posture impact me? What if my spouse wants to get on base to shop? What if they have a medical appointment?

A5: All personnel residing outside of a 375-mile radius, within the state of New Mexico, excluding El Paso, from HAFB will need unit commander approval for continued base access. Due to the situation in El Paso, your spouse and dependents will need to be screened/cleared through Public Health before gaining base access. Have the member(s) needing access call Public Health at (575) 572-4887 before traveling to base. If any of your dependents require medical care at the 49th Medical Group, they will be permitted base access.

Q6: I live in Alamogordo, but I have medical appointments in El Paso. Will I be denied access back on base? What if I need to drive someone to the airport in El Paso?

A6: Call Public Health at (575) 572-4887 before your appointment to be briefed on proper procedures for that area. These may include, but are not limited to, only traveling to and from the medical appointment, not stopping at any other facility to shop, etc.

Q7: My family needs supplies and prefers to shop at Costco in El Paso. Will we be denied access to base after shopping there?

A7: The number of cases in cities outside of the state of New Mexico, especially El Paso, continues to be a serious concern. In order to limit exposure to COVID-19, we highly recommend finding local resources to meet your basic needs. Any member of the family who traveled outside of a 375-mile radius from HAFB will need to be cleared by public health prior to entering the base. Members who reside on base or who need access to the 49th Medical Group who normally have base access will not be denied, but may require additional screening.

Q8: I'm Active Duty—due to extenuating circumstances, my family had to travel outside of the local area recently. I live off-base, but want my family to be able to access base. How would I get my family an approval letter so my family can access the base beyond seeking medical care?

A8: Begin by calling Public Health at (575) 572-4887 they will screen your family for potential exposure risk. Out of state travel may require unit commander approval.

Q9: I've been cleared by public health after traveling outside of a 375 mile radius, where can I get my memo?

A9: Memos will be available at the Base Visitor's Center during normal duty hours of Mon-Fri from 7 a.m.-4:30 p.m. Call public health at (575) 572-4887 if you need your memo outside of these hours.

Q10: What if my ID is about to expire?

A10: Expired ID cards will not be confiscated until further notice as long as the expiration date of the card is on or after Jan. 1, 2020. Military Personnel Flight (MPF) services for ID card renewal are still open to personnel with base access under the current restrictions.