

HAFB COVID-19 FAQs

Medical - Updated 18 September 2020

“Masks” (medical or non-medical face-masks, cloth face coverings, etc.) will be worn at all times indoors. Mask wear is only exempted when in a “Mask Not Required” (MNR) zone, when consuming food/beverage, or in an individual's personal living area (e.g., on-base residence, dorm room, lodging). The first Colonel in the chain of command may designate new areas as MNR zones. Mask usage will not take precedence over safety or wear of other Personal Protective Equipment. Personnel are prohibited from wearing face masks with a plastic valve while on the installation.

Q1: Is Holloman screening people for COVID-19? Can I get screened?

A1: Absolutely. Our medical professionals are screening people over the phone so they can gain base access or return to work, and are conducting COVID-19 tests for persons who may be exhibiting signs of the virus. Additionally, pending your individual case/answers to their questions, you or your family members may be placed in Restriction of Movement status until our medical professionals clear you to limit exposure and potential risk. If you are concerned you've been exposed, please call public health at (575) 572- 4887.

Q2: Is Holloman testing for COVID-19?

A2: Holloman is conducting nasal swab testing for people that have symptoms of COVID-19 or for anyone that has come in close contact with someone that has a confirmed positive test for COVID-19.

Q3: I normally get my medical care on base. Can I still see my doctor?

A3: Yes. The 49th MDG is open. You will set up a medical appointment as you normally would. If you need to see your doctor, get an immunization or visit the pharmacy, please, do what you normally do to set up an appointment. Keep in mind that Holloman does have some restrictions to base access, which may cause delays at the gate or additional screening before entering. For more information about your medical care, call the Holloman Appointment Line at (575) 572-2778.

Q4: I need to get on base. If I have to go through the medical screening, do I need to call my doctor or do anything special?

A4: If you have no symptoms or risk factors, our professionals performing the screening may only need about five minutes of your time. If you do have symptoms, our medics will evaluate your symptoms, and if needed, they will test you for Influenza, Strep-Throat and COVID-19. These tests will take a few days to get their results back, and then you will be cleared. Questions on screening should be directed to public health at (575) 572-4887.

Q5: What if I have an appointment outside the local area?

A5: Members with medical appointments, or supporting dependent medical appointments, outside the State of New Mexico or El Paso County, TX are permitted to travel, but must inform their squadron commander and public health before departure.

Q6: Now that all ID card holders have access to base, will the drive thru pharmacy remain open?

A6: Yes. The drive thru pharmacy will remain open Monday through Friday 8 a.m. - 4 p.m.

Q7: What options are currently available for medical care?

A7: Medical care options are listed below:

- 49th MDG back pavilion: Walk-in care for symptomatic people (Mon-Fri from 7:30 a.m. - 4:30 p.m. and weekends 9-11 a.m.)
- Gerald Champion Regional Medical Center: ER 24/7
- 49th MDG Appt Line: (575)-572-2778
- Nurse Advise Line: 24/7 Medical advice 1-800-TRICARE

For more additional questions not addressed in our directives or FAQs, call public affairs at (575) 572-7381.