

HAFB COVID-19 FAQs

Retirees/Spouses/Dependents/ Visitors – Updated 18 September 2020

Masks are mandatory in order to shop/be indoors at Holloman AFB. Mask wear is only exempted when in a “Mask Not Required” (MNR) zone, when consuming food/beverage, or in an individual's personal living area (e.g., on-base residence, dorm room, lodging). The first Colonel in the chain of command may designate new areas as MNR zones. Personnel are prohibited from wearing face masks with a plastic valve while on the installation.

Q1: Is the Child Development Center at Holloman open?

A1: Yes, Holloman’s Child Development and Youth Centers are back to pre-COVID operations with additional protective measures. Every child will have his/her temperature checked upon sign in and all adults must wear a mask in the building. All children attending the Youth Center and School Age Program will also be required to wear a mask. Additionally if you or your child have traveled outside the state of New Mexico or El Paso County, TX in the last 14-days, clearance through Public Health before being admitted is required. For more information about screening, call 49th Medical Group Public Health at (575) 572- 4887. For questions on care for your child, call CDC Bldg 648 at (575)-572-7505 or CDC Bldg 650 at (575)-572-7551.

Q2: Is the CDC accepting new applicants?

A2: Yes. For enrollment please visit <https://militarychildcare.com/>.

Q3: Are retirees allowed on base?

A3: Yes, retirees and all other DoD ID cardholders are allowed full base access. All individuals attempting to access Holloman will continue to be asked:

1. Have you or someone close to you tested positive for COVID-19 in the last 14-days?
2. Have you been outside of New Mexico or El Paso County, TX in the last 14-days?
Individuals might not be able to access the base depending on their responses. If you plan on accessing Holloman and think you may need additional screening based on the above criteria, call the Public Health office at (575) 572-4887.

Q4: Can I sponsor a visitor on base?

A4: Yes, visitors are allowed on base, with a few additional requirements for some. If the visitor lives in the local area, then the sponsor will be required to get them a pass from the visitor’s center. All visitors will also be required to answer the two questions at the gate (see question 2). Visitors traveling from outside of the state or El Paso County, TX must provide an itinerary signed by the sponsor’s Sq/CC or receive public health screening/ approval prior to receiving a visitor’s pass. This is not the trusted traveler program, which is suspended until further notice.

Q5: What if my ID is about to expire?

A5: Expired ID cards will not be confiscated until further notice as long as the expiration date of the card is on or after Jan. 1, 2020. Military Personnel Flight (MPF) services for ID card renewal are still open to personnel with base access under the current restrictions.

Q6: My spouse is deployed, and I don't have childcare, can I take my kids with me to shop on base?

A6: Special shopping hours for single parents, spouses of deployed personnel, pregnant women and those who are immunocompromised can shop during the days/times listed below.

Commissary: Tuesdays from 1-3 P.M. and Thursdays 9-11 A.M.

BX: Tuesdays and Thursdays 9-10 A.M.

Q7: Can my spouse/dependent travel outside of the state and get back on base?

A7: All DoD ID cardholders who have traveled outside the state of New Mexico or El Paso County, TX in a 14-day window will be subject to additional screening through Public Health before being allowed access to the base. Call Public Health at least 24 hours prior to your arrival to avoid delays at the gate. Dependents can also ensure base access by pre-coordinating travel through your sponsor's squadron commander. Keep in mind that some states still have stay at home orders and mandatory quarantine due to the COVID environment in their location. Per a NM Emergency Public Health Order, a mandatory 14-day quarantine for all out-of-state travelers into New Mexico is required unless you meet one of the below categories:

- New Mexico residents who have left the state to obtain medical care.
- New Mexico residents who have left the state for less than 24 hours for matters attendant to parenting responsibilities.
- Persons employed by airlines
- Persons performing public safety or public health functions
- Military personnel and their dependents
- Federal employees
- Persons employed by a federal agency or national defense contractor
- Emergency first responders and health care workers
- Persons arriving in the state pursuant to a court order
- Persons who are employed or contracted by an essential business, as defined in the state's operative emergency public health order, who are traveling into New Mexico to conduct business activities

If you decide to travel to a location with a high number of cases, unless you are seeking medical care or live on base, you may be denied access until Public Health clears you.

Q8: Is the Youth Center and School Age Program taking the place of in-school sessions?

A8: The Youth Center and School Age Program is available to support Airmen with school age children. The staff members are there to ensure the safety and wellness of the children. Parents are responsible for setting the expectations for their children to stay engaged and complete their school work.

Q9: How will Youth Center/School Age Program staff ensure students are participating in online learning?

A9: Staff members will support and encourage participation, but they are not expected to ensure students are participating in online learning. Rather, their priorities are the health and safety of the children. We ask that parents are setting the expectation for their children to work hard and do their best when they are at the Youth Center and School Age Program.

Q10: How will Youth Center/School Age Program staff ensure students are practicing physical distancing and keeping their masks on?

A10: The staff have implemented extensive sanitary procedures to ensure the safety and wellness of all students. (For example, there will be no water foundations; instead, all students are asked to provide their own water bottles and we will offer refill stations.) Masks are required at both the Youth Center and School Age Program with the exception of eating and drinking.

