

HAFB COVID-19 FAQs

Retirees/Spouses/Dependents/ Visitors – Updated 24 July 2020

Q1: My child usually goes to the Child Development Center at Holloman. When can they start going back?

A1: Holloman's Child Development and Youth Centers are back to pre-COVID operations with additional protective measures. Every child will have his/her temperature checked upon sign in and all adults must wear a mask in the building. Additionally if you or your child have traveled outside the state of New Mexico in the last 14-days, clearance through public health before being admitted is required. For more information about screening, call 49th Medical Group Public Health at (575) 572- 4887. For questions on care for your child, call Bldg 648 at (575)-572-7505 or Bldg 650 at (575)-572-7551.

Q2: Are retirees allowed on base?

A2: Yes. Retirees and all other DOD ID cardholders are allowed full base access. All individuals attempting to access Holloman will continue to be asked:

1. Have you had direct contact with anyone who has tested positive for COVID-19?
2. Have you been outside of New Mexico in the last 14-days?

Individuals might not be able to access the base depending on their responses. If you plan on accessing Holloman and think you may need additional screening based on the above criteria, call the Public Health office at (575) 572-4887.

Q2: Can I sponsor a visitor on base?

A3: Yes, visitors are allowed on base. If the visitor lives in the local area, then the sponsor will be required to get them a pass from the visitor's center. All visitors will also be required to answer the two questions at the gate (see question 2). Visitors traveling from outside of the state must provide an itinerary signed by the sponsor's Sq/CC or receive public health screening/approval prior to receiving a visitor's pass. This is not the trusted traveler program, which is suspended until further notice.

Q4: What if my ID is about to expire?

A4: Expired ID cards will not be confiscated until further notice as long as the expiration date of the card is on or after Jan. 1, 2020. Military Personnel Flight (MPF) services for ID card renewal are still open to personnel with base access under the current restrictions.

Q5: My spouse is deployed, and I don't have childcare, can I take my kids with me to shop on base?

A5: Special shopping hours for single parents, spouses of deployed personnel, pregnant women and those who are immunocompromised can shop during the days/times listed below.

Commissary: Tuesdays from 1-3 p.m. and Thursdays from 9-11 a.m. BX: Tuesdays and Thursdays from 9-10 a.m.

Q6: Can my spouse/dependent travel outside of the state and get back on base?

A6: All DOD ID cardholders who have traveled outside the state of New Mexico in a 14-day window will be subject to additional screening through Public Health before being allowed access to the base. Call Public Health at least 24 hours prior to your arrival to avoid delays at the gate. Keep in mind that some states still have stay at home orders and mandatory quarantine due to the COVID environment in their location. Per a NM Emergency Public Health Order, a mandatory 14-day quarantine for all out-of-state travelers into New Mexico is required. If you decide to travel to a location with a high number of cases, unless you are seeking medical care or live on base, you may be denied access until Public Health clears you.

For more additional questions not addressed in our directives or FAQs, call Public Affairs at (575) 572- 7381.