

HAFB COVID-19 FAQs



Medical - Updated 30 July 2021

Q1: What is the mask policy for Holloman Air Force Base?

A1: Effective Monday, August 2, 2021, all service members, federal employees, contractors, visitors and dependents, regardless of vaccination status, are required to wear a mask indoors (except in designated Mask Not Required areas.) This is in accordance with current DoD policy. The Installation Commander will assess updated COVID-19 rates for the local and base community to determine future guidance. This mask policy will remain in effect until further notice.

Q2: Is Holloman screening people for COVID-19? Can I get screened?

A2: Absolutely. Our medical professionals are screening people over the phone so they can gain base access or return to work, and are conducting COVID-19 tests for persons who may be exhibiting signs of the virus or were directly exposed to a person with the virus. Pending the results of your screening, you or your family members may be placed in Restriction of Movement status to limit exposure and mission risk until our medical professionals clear you. If you are concerned that you have been exposed, please call Public Health at (575) 572-4887.

Q3: Is Holloman testing for COVID-19?

A3: Holloman is conducting COVID-19 testing for all beneficiaries who have symptoms of COVID-19 or for anyone that has come in close contact with someone that has a confirmed positive test for COVID-19.

Q4: I normally get my medical care on base. Can I still see my doctor?

A4: Yes. The 49th MDG is open. You will set up a medical appointment via TriCare Online or by calling the Holloman Appointment Line at (575) 572-2278. The pharmacy is conducting all operations through their drive thru located in the MDG parking lot. Laboratory and the immunization clinic are available to all beneficiaries. Keep in mind, all visitors will be screened prior being allowed into the MDG. For more information about your medical care, call the Holloman Appointment Line at (575) 572-2778.

Q5: I need to get on base. If I have to go through the medical screening, do I need to call my doctor or do anything special?

A5: If you reside on base, access will not be denied, but you will be required to call Public Health for an assessment if you do not have a DOD ID Card, COVID-19 vaccination letter or an approved travel itinerary signed by a squadron or higher. If you are a visitor and require base access, please contact Public Health at (575) 572-4887. Based on symptoms and risk factors, further testing may be performed to determine your risk to the base which may include (but is not limited to): testing for Influenza A/B, Strep Throat and/or COVID-19. Results may be found on TriCare Online (TOL) or by contacting your provider.

Q6: Now that all ID card holders have access to base, will the drive-thru pharmacy remain open?

A6: Yes. The drive-thru pharmacy will remain open Monday through Friday, 8 A.M. - 4 P.M.

Q7: What options are currently available for medical care?

A7: The following medical care options are available:

- 49th MDG back pavilion: Walk-in care for symptomatic people (M - F, 7 A.M. - 4 P.M. with the exception of training days)
- 49th Medical Group Appt Line: (575) 572-2778
- Nurse Advise Line: 24/7 Medical advice 1-800-TRICARE
- Gerald Champion Regional Medical Center: Emergency Room 24/7