

# HAFB COVID-19 FAQs

## Retirees/Spouses/Dependents/ Visitors – Updated 5 March 2021

*Masks are mandatory in order to shop/be indoors at Holloman for all adults and children ages two and older. Mask wear is only exempt when in a “Mask Not Required” (MNR) zone, when consuming food/beverage, or in an individual's personal living area (e.g., on-base residence, dorm room, lodging). The first Colonel in the chain of command may designate new areas as MNR zones. Personnel are prohibited from wearing face masks with a plastic valve while on the installation.*

**Q1:** Is the Child Development Center at Holloman open?

**A1:** Yes. Every child will have their temperature checked upon sign in and all adults and children ages two and older must wear a mask in the building (with the exception of eating and naptime). All children attending the Youth Center and School Age Program will also be required to wear a mask. Additionally, if you or your child have traveled outside the state of New Mexico in the last 14-days, clearance through Public Health before being admitted is required and a signed travel itinerary by the sponsor's Sq/CC must be presented to the staff. For more information about screening, call the 49th Medical Group Public Health at (575) 572- 4887. For questions on care for your child, call CDC Bldg 648 at (575) 572-7505 or CDC Bldg 650 at (575) 572-7551.

**Q2:** Is the CDC accepting new applicants?

**A2:** Yes. For enrollment please visit <https://militarychildcare.com/>

**Q3:** Are retirees allowed on base?

**A3:** Yes, retirees and all other DoD ID cardholders are allowed on base. All individuals attempting to access Holloman will continue to be asked:

1. Have you or someone close to you tested positive for COVID-19 in the last 14 days?
2. Have you been outside of New Mexico in the last 14-days?

Individuals might not be able to access the base depending on their responses. If you plan on accessing Holloman, and think you may need additional screening based on the above criteria, call Public Health at (575) 572-4887.

**Q4:** Can I sponsor a visitor on base?

**A4:** Yes, visitors are allowed on base, with a few additional requirements for some. If the visitor lives in the state of New Mexico, then the sponsor will be required to get them a pass from the visitor's center. All visitors will also be required to answer the two questions at the gate (see question 2). Visitors traveling from outside of the state of New Mexico must provide an itinerary signed by the sponsor's Sq/CC. This is not the Trusted Traveler Program, which is suspended until further notice.

**Q5:** What if my ID is about to expire?

**A5:** Expired retiree and dependent ID cards will not be confiscated until further notice as long as the expiration date of the card is on or after Jan. 1, 2020. However, retiree and dependent ID cards with an expiration will no longer be valid after June 30, 2021. Retirees and Dependents are encouraged to make an appointment with Military Personnel Flight (MPF) services for ID card renewal by visiting [www.hollomanfss.com](http://www.hollomanfss.com) and clicking the “Military Personnel Flight” link under the “More...” tab. Additionally, Military Common Access Cards do not fall under this exception.

**Q6:** My spouse is deployed, and I don't have childcare, can I take my kids with me to shop on base?

**A6:** Special shopping hours for single parents, spouses of deployed personnel, pregnant women and those who are immunocompromised can shop during the days/times listed below.

☐ Commissary: Tuesdays from 1-3 P.M. and Thursdays 9-11 A.M.

☐ BX: Tuesdays and Thursdays 9-10 A.M.

**Q7:** Can my spouse/dependent travel outside of the state and get back on base?

**A7:** All DoD ID cardholders, military and civilian dependent, are required to work through the sponsor's Sq/CC for out of state travel approval to gain access to the base. ID cardholders will be asked to present a signed COVID travel itinerary at the gate for 14-days following their return. Dependents and family members wishing to travel out of state who do not plan to enter base for 14-days following their return do not need to route a letter.

The Travel ROM program is ran by Sq/CC's and they have the discretion to assign 14-day, 8-day or waive ROM periods based on the person's travel plans, activities while traveling and vaccine status.

**Q8:** Is the Youth Center and School Age Program taking the place of in-school sessions?

**A8:** The Youth Center and School Age Programs are available to support Airmen with school age children. The staff members are there to ensure the safety and wellness of the children. Parents are responsible for setting the expectations for their children to stay engaged and complete their school work.

**Q9:** How will Youth Center/School Age Program staff ensure students are participating in online learning?

**A9:** Staff members will support and encourage participation, but they are not expected to ensure students are participating in online learning. Rather, their priorities are the health and safety of the children. We ask that parents are setting the expectation for their children to work hard and do their best when they are at the Youth Center and School Age Program.

**Q10:** How will Youth Center/School Age Program staff ensure students are practicing physical distancing and keeping their masks on?

**A10:** The staff have implemented extensive sanitary procedures to ensure the safety and wellness of all students. (For example, there will be no water fountains; instead, all students are asked to provide their own water bottles and refill stations will be offered). Masks are required at both the Youth Center and School Age Program.