

HAFB COVID-19 FAQs

Medical - Updated 07 July 2020

Q1: Is Holloman screening people for COVID-19? Can I get screened?

A1: Absolutely. Our medical professionals are screening people over the phone so they can gain base access or return to work, and are conducting COVID-19 tests for persons with who may be exhibiting signs of the virus. Additionally, pending your individual case/answers to their questions, you or your family members may be placed in quarantine until our medical professionals clear you to limit exposure and potential risk. If you are concerned you've been exposed, please call public health at (575) 572-4887.

Q2: I normally get my medical care on base. Can I still see my doctor?

A2: Yes. The 49th Medical Group is open. You will set up a medical appointment as you normally would. If you need to see your doctor, get an immunization or visit the pharmacy, please, do what you normally do to set up an appointment. Keep in mind that Holloman does have some restrictions to base access, which may cause delays at the gate or additional screening before entering. For more information about your medical care, call the Holloman Appointment line at (575) 572-2778.

Q3: I need to get on base. If I have to go through the medical screening, do I need to call my doctor or do anything special?

A3: If you have no symptoms or risk factors, our professionals performing the screening may only need about five minutes of your time. If you do have symptoms, our medics will evaluate your symptoms, and if needed, they will test you for Influenza, Strep-Throat and COVID-19. These tests will take a few days to get their results back, and then you will be cleared. Questions on screening should be directed to public health at (575) 572-4887.

Q4: What if I have an appointment outside the local area?

A4: Members with medical appointments, or supporting dependent medical appointments, beyond the 375 miles local radius of the State of New Mexico are permitted to travel, but must inform their squadron commander and public health before departure.

Q5: Now that all ID card holders have access to base, will the drive thru pharmacy remain open?

A5: Yes. The drive thru pharmacy will remain open Monday through Friday 0800-1600

For more additional questions not addressed in our directives or FAQs, call public affairs at (575) 572-7381.